

Complaints Procedure

Peace | Crowell's clients may raise any questions or concerns about our services or the quality of our work with the firm's managing partner. Any such concerns should be raised promptly, and we will make every effort to ensure prompt resolution of any such complaints.

In relation specifically to our operations in the United Kingdom, we note that our affiliated limited liability partnership operating as Peace Crowell LLP, a limited liability partnership incorporated under the laws of England and Wales under Partnership No. OC411325 and VAT Registration No. 242 9199 86, having its registered address at 6th Floor, 246 High Holborn, London WC1V 7EX, is authorised and regulated by the [Solicitors Regulation Authority](#) in England and Wales. The [Solicitors Regulation Authority](#) has additional rules and procedures that apply to complaints against firms that are so authorised and regulated. The balance of this complaints procedure implements those additional requirements and applies only to clients of Peace Crowell LLP, our affiliated limited liability partnership operating in the United Kingdom, which is our only firm affiliate that is authorised and regulated by the [Solicitors Regulation Authority](#).

The [Solicitors Regulation Authority](#) can help clients of Peace Crowell LLP if they are concerned about our behavior. This could be for things like dishonesty, taking or losing their money or treating clients unfairly because of their age, a disability or other characteristic.

Clients of Peace Crowell LLP can raise their concerns with the [Solicitors Regulation Authority](#).¹